

Troubleshooting Guide



The hand-pressurized pump that handles *anything!*

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Troubleshooting guide for new pump installation

PROBLEM	DIAGNOSTIC CHECK	SEE PAGE
No fluid is coming out of the tap.	Is the drum seal put firmly on pump body? If the drum seal is not correctly installed, no pressure will build up and therefore, no fluid can be dispensed. Are you using the correct fitting for the bung with sufficient teflon tape to prevent air leaks? Air leaks at any point in the system will prevent it from working. Is siphon tube installed correctly and attached to the pump body? If the siphon tube has become disconnected from the pump body, no fluid can be dispensed. If using a very thick fluid in excess of 2000 SSU (thicker than 10W30 oil), you may experience a very slow flow.	8 see users guide 6,13 see users guide 6
A small amount of fluid comes out and then it stops.	Is the foot piece installed at the bottom end of the siphon tube? If not, the fluid cannot flow freely up through the tube.	see users guide 6
The fluid spits	If the fluid viscous or oily, use a single siphon tube. Air can enter the fluid stream at connection points with a standard siphon tube set up and cause spitting.	see users guide 14
My container bulges	Containers need to be able to withstand up to 10 PSI or need to be put in a systems with external support. Use less pressure.	see users guide 2
The pump leaks from the tap when I dispense fluids.	Check compatibility between the pump and the fluid to ensure they will work correctly together. If you are using the wrong pump, this failure will take place in 2 - 4 weeks. See website for latest compatibility information.	see users guide 3
The pump leaks from the tap when I am not dispensing fluids.	Check compatibility between the pump and the fluid to ensure they will work correctly together. If you are using the wrong pump, this failure will take place in 2 - 4 weeks. See website for latest compatibility information.	see users guide 3

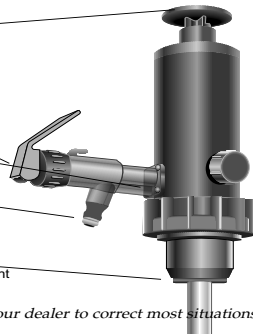
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Troubleshooting Guide

Troubleshooting guide for existing installation

PROBLEM	DIAGNOSTIC CHECK	SEE PAGE
No fluid is coming out of the tap.	Raise main body piston and let it go. If it drops without pushing, replace the main body piston o-ring. Conduct a pressure test to see if there is resistance in the check valve. If there is no resistance, the check valve has failed. Replace the main pump body/manifold. Is siphon tube installed correctly and attached to the pump body? If the siphon tube has become disconnected from the pump body, no fluid can be dispensed.	6, 7
The pump leaks from the tap when I dispense fluids.	Purchase replacement o-ring/tap washer kit and replace #25 o-ring. See below for more diagnostics.	5
The pump leaks from the tap when I am not dispensing fluids.	Purchase replacement o-ring/tap washer kit and replace tap washer. See below for more diagnostics.	5

- 1 Main piston does not have any resistance
- To repair, replace main piston o-ring
- 2 Tap leaks when open
- To repair, replace tap o-ring
- 3 Tap leaks when closed but pressurized
- To repair, replace o-ring
- 4 Tap leaks when closed but pressurized
- To repair, replace tap washer
- 5 Fluid comes out and is found on container
- To repair, call supplier for repair or replacement



Replacement o-ring kits are available from your dealer to correct most situations.

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Maintenance

Flushing and cleaning

After use, the pump may be flushed and cleaned. Always make sure the flushing agent used is compatible with any fluids previously dispensed and with fluids you intend to dispense.

Never use abrasives to clean any portion of the pump. To clean the exterior of the pump, use a cloth dampened with a mild solution of detergent and water. After cleaning, allow the pump to dry in air away from direct sunlight, heat, grease and other potential contaminants.

To Clean:

Wearing gloves, remove all tubes from pump and turn the pump upside down. Open the tap, and run water or other neutralizing fluid through the center of the pumps. Fluid will come out of the tap.



CAUTION: Do not burn discarded seals or other pump components. Check local health, safety and environmental codes and follow proper disposal procedures. Always dispose of hazardous waste or contaminated liquids in a proper fashion.

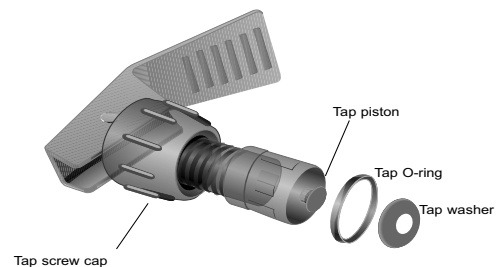


Maintenance inspections

The pump should be inspected at least every 2-3 months to ensure safe and efficient operation (see page 5). If unused for more than 3 months, the pump must be visually inspected and the O-rings lubricated with Molykote® 111 compound.

Replacing tap washers and O-rings

Periodically check tap washer and O-rings (both at the tap and at the pressure release valve) for wear, and replace if necessary. A replacement kit containing both O-rings and a tap washer is available from your dealer. After installing a new O-ring, smear a small amount of Molykote 111 lubricant around the ring and the adjacent area.



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Replacing tap washers and O-rings, continued

- 1 Unscrew tap screw cap valve



- 2 Remove tap washer and/or o-ring with small, flat-headed screwdriver.



- 3 Pre-heat the rubber washer in boiling water to reduce the risk of damage. Fit the washer to the tap piston by finger manipulation or tools. Take care not to split the rubber washer. If the rubber is split, remove and replace with a serviceable one.

- 4 Fit the valve piston o-ring to the valve piston. Place a very light smear of silicone grease on the o-ring. Do not use grease for clean room operations.



- 5 Slip the valve piston assembly back into the tap body. Ensure that the o-ring is not pinched when assembling. Rotate the piston until the guides are engaged. Push the piston until it is fully seated in the bore. Screw the cap home, being careful not to cross-thread the cap and the tap body. Do not over-tighten the cap.



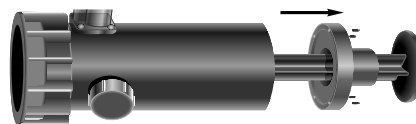
- 6 Operate the tap to ensure free movement of the tap piston.

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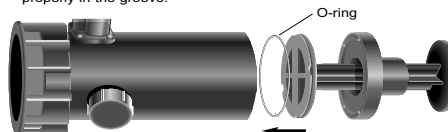
Replacing piston O-rings

Periodically check the piston O-ring for wear, and replace if necessary. Replacement piston O-rings are available from your dealer.

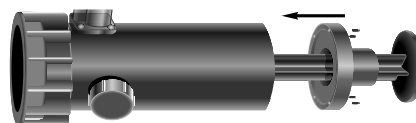
- 1 Remove 4 screws, then remove cap and piston from pump



- 2 Use flat head screwdriver to pry O-ring from piston. Lubricate inside body barrel with small amount of Molykote 111 compound. and fit replacement o-ring it to piston, making sure it is seated properly in the groove.



- 3 Replace piston. Align tab on underside of cap with hole on pump body noting line-up dowel, then replace and tighten screws.



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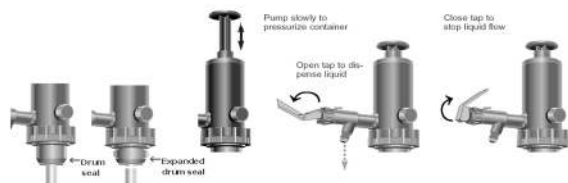
Maintenance

- **Internal pressure relief check:** Pick up the pump and place one hand over the Manifold inlet (bottom) so that it is sealed with firm pressure. Grasp the Piston top with the other hand and pull out the Piston to the end of its travel. Push the Piston in to create pump pressure against the hand sealing the Manifold. This pressure should occur within the first 1/2 inch of plunger travel. No air leaking sound should be heard from the pump.



How the pump operates

When you screw the drum seal expander clockwise, the drum seal is compressed between the bottom lip of the pump and the retaining ring. This produces a "donut" which pushes against the wall of your container for an air tight fit. Air leaks at any point in the system will reduce the pump's effectiveness. Pressure is added using the piston on top of the pump. Opening the tap lets the fluid flow.



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Replacing drum seals

Drum seals are color-coded. For safe operation, drum seals must match the color coding of the pump.

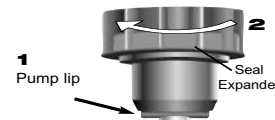
Red drum seal	Nitrile; use only with red pumps (oils and petroleum-based liquids)
Blue drum seal	Ethylene propylene (EPDM); use only with blue pumps (general purpose chemicals)
Green drum seal	Viton; use only with green pumps (aggressive chemicals and solvents)
Black drum seal	Santoprene®; for special applications only (see Compatibility Guide)

Drum seals are provided in one or three sizes depending on the model you have. Be sure to choose the size that most closely fits the container opening, standoff or other specialty fitting. If none of the three sizes can form a tight seal, the container cannot be used with pump.



WARNING: Drum seals must match pump color coding. Replacing a seal with the wrong type may contaminate some types of chemicals or damage the pump which could cause risk of personal injury resulting from exposure to potentially hazardous substances.

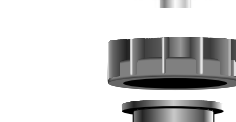
- 1 To remove old drum seal, ease leading inner edge of drum seal out and over the lip on base of pump body using small flat head screwdriver.



- 2 Screw seal expander clockwise as far as possible which pushes drum seal down and off pump. For small drum seal, soak bottom of pump with drum seal in hottest water available for 2 - 5 minutes to facilitate removal.



- 3 Re-tighten seal expander to expose clamp ring. Push drum seal off of pump with clamp ring.



- 4 Lubricate lip of pump body with Molykote 111 compound. For clean room operations, do not use grease. Soak replacement drum seal in hottest water available for 2 - 5 minutes. Press new drum seal into position. The seal should fit snugly on the lip.



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